

Memorandum

To: Donna Miller, Parks & Recreation Director
From: Joann Estfan, Recreation Manager
cc: Paul Frie, Parks & Recreation Assistant Director, Marla Babb, Recreation Division Manager
Date: 3/10/2021
Re: COVID -19 Mitigations for Surprise Eggstravaganza On the Go Splash n' Dash; 4/3/2021

For the 2021 Eggstravaganza On the Go we have a Splash n' Dash Egg Hunt planned at the Surprise Aquatic Center on April 3rd. This event will provide an opportunity for Surprise residents to safely hunt for eggs in the pool, see Mr. Bunny and enjoy entertainment with crafts and activities during the event. Tickets are available for pre-purchase on our online catalog. There will be two separate sessions scheduled for this event in order to limit the amount of people in the facility with the first being from 1pm to 2:30pm and the second time from 2:45pm to 4:15pm. Each session will allow for a max of 100 people in attendance. Staff are planning a photo opportunity with Mr. Bunny (where guests will be distanced for pictures), multiple games such as Connect 4, tic-tac-toe, and duck matching, as well as open swim and an underwater egg hunt. We are also planning to have our concessions area open with prepackaged snacks and drinks for sale. We will be utilizing our practices and procedures for Covid-19 prevention that are in place currently at the Surprise Aquatic Center. This consists of all staff and guests wearing masks when not in the water, social distancing, separate entrance and exit, as well as regular sanitization of high touch areas. We are recommending the following guidelines to conduct a safe experience as possible:

Crowd Management

- Pre-purchasing tickets will limit the amount of time in line and line build up.
- Guests waiting to enter will be spaced in line out front of the Surprise Aquatic Center.
- Masks required for all guests and facility staff except when lifeguards are in the chairs, as well as when staff or guests are in the water.
- All guests and staff will enter through front doors and exit through the gate to control flow and limit congregation in high traffic areas.

- There will not be large lines or large groups as participation is limited to 100 people per session.
- All activities will be outdoors. The only reason guests would need to be indoors is when using the restroom or entering the facility.
- Space out lines for diving boards, slides, games and concessions with designated spots for distancing.
- Staff will be assigned on deck to assist with social distancing and reminding guests to wear masks.
- Staff will be socially distanced as well as wearing PPE when they are in the lifeguard room, office, concessions area, and cashier office.
- Guests are encouraged to leave immediately through the gates when they are ready to leave or their event time is over. There will also be an attendant at the gate to monitor people leaving and ensure guests do not enter through the gates.

Cleaning & Sanitation

- Guests or staff who are feeling ill or experiencing COVID-19 symptoms should not attend. Guests will be refunded in full if they are not able to attend.
- If a guest or staff has had close contact or has tested positive for COVID-19, they will not be allowed to attend and will be required to follow Maricopa County Health Department guidelines for self-isolation/quarantine.
- If a guest or staff member are considered high risk, we encourage that they do not attend.
- Hand sanitizer and PPE will be available for both public and staff.
- Staff will be required to clean high touch areas throughout the facility throughout the event including front lobby, both locker rooms, all games and crafts, family bathrooms, concessions area, benches, railings, office, lifeguard room, and door handles.